



# MANAGING CHALLENGING BEHAVIOUR IN YOUNG PEOPLE

## Greenbank Football Club commitment and procedures

behaviour by the club's young participants.

(CWO) or other committee member for guidance.

### OUR COMMITMENT

Greenbank football club is based on mutual respect, support and encouragement to bring out the best in everyone. We aim to promote positive standards of behaviour which are easily understood and require all our members (players, parents/carers and club officials) to sign up to these behaviours.

Our club officials have a critical role in establishing high standards of coaching, learning and behaviour. Positive behaviour and self-control are key to creating a happy and effective club environment. Poor behaviour cannot be tolerated because it prevents individual and collective learning, enjoyment, team development and morale. The support of parents/carers is essential in managing and maintaining acceptable

Through our procedures, and on welcoming new members to our club, we will:

- Make clear what is considered acceptable practice;
- Communicate the required standards of behaviour; and
- Share the club's process for responding to behaviour that is considered unacceptable. It is the responsibility of all football club officials to ensure that they read and understand this policy and put our procedures into practice. If there are any questions or queries, please contact our Club Welfare Officer

Parents of under-18 players will all be provided with information about what we expect as a club and our codes of conduct, as well as information on who they should contact should they have concerns.

### RESPONDING TO UNACCEPTABLE BEHAVIOUR

The type of behaviour and age of the child will determine the actions used, but we encourage the following to be considered:

- Continuing to praise appropriate behaviour of those positively completing the task/ activity;

- Offering extra responsibility to a child to help refocus their energy e.g. leading a part of the activity;
- Increasing the number of coaches/staff/ volunteers involved in overseeing the task/activity;
- Reasoning with the child, including advising them about the consequences of their actions;
- De-escalating the situation, for example by talking with the child and distracting them from challenging behaviour;
- Using a verbal reprimand (including advice on how to improve);
- Implementing a time out from the current activity;
- Implementing a temporary exclusion from the next task/activity;
- Not selecting the child to play in the next

## **MISCONDUCT DURING MATCHES**

### **RESPONDING TO HIGH RISK BEHAVIOURS**

Where children are identified as having additional needs or behaviours that are likely to require physical intervention, this must be discussed with parents/carers and, where necessary, the club will seek advice from, or work in partnership with, external agencies (e.g. Children's Social Care) to ensure that the child or young person can be supported to participate safely. This may include asking for the provision of a suitably trained support worker/volunteer or accessing staff/volunteer training in physical intervention or parent/ carer support.

### **RIGHTS AND RESPONSIBILITIES**

Issues of behaviour and management of unacceptable behaviour will be discussed with club officials, parents, carers and children in the context of

rights and responsibilities so that all parties understand what is expected of them and others. This will be done at the start of the season, in advance of a trip away, when going on tour, or at other intervals as deemed appropriate. We will ensure every under-18 player has a copy of **The FA's guidance 'Know your rights in football'**.

SIGNED BY:

Club Chairperson/Secretary

DATE:

### **CODES OF CONDUCT**

Our coaches are provided with our codes of conduct to use with under-18 players. However, we recognise that when children are consulted as a group, and specifically asked to draw up rules for their team, they generate very sensible ideas and tend to take greater ownership of those rules as opposed to those provided by the club. We therefore encourage our coaches to discuss with their under-18 players how

they wish to make use of our code of conduct and collectively agree on the team's code of conduct.

## **RECOGNISING POSITIVE BEHAVIOUR – GIVING PRAISE**

football club fully recognises the importance of praise to

reinforce positive behaviours and encourages the use of any one, or combination of, the following actions:

- A quiet word or gesture to show approval;
- A word of praise in front of the group;
- Verbal acknowledgement from the club's senior coach or programme lead;
- A reward system – player of the week/month/season;
- Special mention at club/football programme end of season awards;
- Delegating some special responsibility or privilege e.g. choice of playing position that week/being captain/choosing the practice content;

- A mention to parents—either written or verbal communication; and/or

- An invitation to train with another age group (appropriate to skill/physical abilities and with the consent of the parent/carer).

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SIGNED BY:

Club Welfare Officer

DATE: .